

## Oracle Applications Services

Ivitesse (IVT) Oracle Applications practice covers wide range of industries like engineer-to-order and make-to-order manufacturing, automotive, electronics, batch and continuous process, Consumer goods, banking, financial services and insurance.

Customizing and extending Oracle Applications forms an important segment of our Oracle Practice. Our extensions have helped customers disburse payments faster, integrate legacy applications, extend Oracle Applications to a mobile sales force, and enhance business decision making using OLAP tools like Financial Analyzer. IVT expertise is built on industry proven Oracle implementation methodologies which ensure easy monitoring of projects and on-time delivery.

### Expertise Oracle Applications

IVT offers a comprehensive portfolio of services to Oracle Applications customers using different versions of Oracle EBS products. Our services cover the entire Oracle implementation spectrum — consulting, implementation and post-implementation — beginning with assessment services and extending to:

- Gap analysis, technical solutions design, implementation, rollout and support
- Implementing advanced solutions for supply chain, CRM, procurement
- Upgrade services
- Integrating the Oracle e-Business suite with other products, including Siebel and third party applications like: Vertex, RightFax, JetForms, CertiChex, mobile devices, and RFID solutions,
- Post Implementation Support

### Implementation

IVT offers end-to-end support for Oracle implementation:

- Solution Strategy
- Process mapping and gap analysis
- Installation and set-up
- Customization
- Integration
- Data Conversion
- Key User training

### Integration Services

IVT helps clients make sure that they are getting the maximum value from their Oracle Applications investments with a suite of services for assessing current Oracle implementations and managing migrations and upgrades. IVT can also handle “bolt-on” application development when specialized needs call for custom applications.

## Application Care

After Oracle implementation, we help clients keep their systems running smoothly with post implementation support and integration services.

- Application Support
- New Report and Form Development and Customization.
- Migration from Other Legacy systems.
- External Application Integration.
- Enhancements and bug fixes
- Remote 24\*7 DBA support and System administration support
  - Storage Management
  - Performance Monitoring
  - Problem Detection and Resolution
  - Backup and Recovery
  - Data Management Services
  - Database Management
  - User Management and Security
- Monitoring and troubleshooting daily/weekly/monthly jobs/Data Analysis and Reporting.
- Support for book closing operations.
- Performance tuning for existing program.

## Assessment Services

- Oracle implementation and product upgrades feasibility studies
- Customization reduction feasibility studies
- Reporting solutions assessment studies
- Feasibility assessment of migrating from other ERPs to Oracle e-Business Suite.
- Help in maintenance of BIS Dash board for MIS.

## Migration and Upgrade Services

- Gap analysis, matching new Oracle Applications features with new and requirements
- Functional design
- Analysis of existing customization
- Detailed technical design and update of existing documentation using Oracle Documentation Methodologies.
- Developing and reengineering customizations
- Regression testing
- Key user training for new features
- New release Implementation

## Ivitesse Advantage

### **Synthesizing Strategic, Tactical, Functional and Technology Expertise**

Our services have been designed to bring our strategic and tactical expertise to our clients at the right time, right place, and exactly as per your needs. We have designed interfaces and decision points at right places for assessing risks, buying in your peoples' involvement, and managing their expectations throughout the lifecycle of your IT systems.

- ❖ **Domain Expertise**
- ❖ **End-To-End Solution**
- ❖ **Global Delivery Model**
- ❖ **Experienced Consultant Team**
- ❖ **Proven Implementation And Support Methodologies**

## For more information

Interested in learning more? Ivitesse would be pleased to schedule a detailed discussion on how we might be able to plan your journey to higher performance

[sales@ivitesse.com](mailto:sales@ivitesse.com)

Or Visit Us

[www.ivitesse.com](http://www.ivitesse.com)